



EARNINGS & LEGAL DISCLAIMER POLICY

Last updated 10th August 2026

EARNINGS, RESULTS AND DISCLAIMERS

- 1.1. **No guaranteed results.** You acknowledge and agree that we do not guarantee, warrant, or promise any specific outcomes or results from the Services or Deliverables, including (without limitation) revenue, earnings, profit, bookings, lead volume, conversion rates, customer acquisition cost, retention, rankings, reach, or engagement.
- 1.2. **Results vary.** Any results you achieve will depend on many factors outside our control, including (without limitation) your offer, pricing, market conditions, competition, seasonality, your team's responsiveness, the quality of Client Materials, your follow-through, and changes to third-party platforms.
- 1.3. **Aspirational statements.** Any statements we make (whether on our website, in proposals, or in marketing materials) that use words such as "increase", "boost", "scale", "grow", "skyrocket", or similar are aspirational and indicative only. They do not form a contractual promise unless expressly stated as a guarantee in a written Statement of Work signed by both parties.
- 1.4. **Case studies and testimonials.** Any case studies, examples, or testimonials are provided for illustrative purposes only. They reflect particular client circumstances and are not a representation that you will achieve the same or similar results. Past performance is not necessarily indicative of future results.
- 1.5. **Client responsibility and decision-making.** You remain solely responsible for:
 - (a) your business decisions and how you use the Deliverables;
 - (b) reviewing and approving scripts, prompts, messaging, qualification logic, and automation rules before they go live;
 - (c) monitoring performance and implementing appropriate escalation paths for complaints, refunds, sensitive issues, or high-value decisions; and
 - (d) ensuring that any claims you make to your customers are accurate and compliant.
- 1.6. **AI outputs and human oversight.** Where Deliverables include AI agents or AI-assisted workflows, you acknowledge that AI may produce incorrect, incomplete, or unexpected outputs. AI outputs are provided "as is" and must be reviewed and validated before being relied upon, particularly for legal, medical, financial, regulatory, or other high-stakes matters.
- 1.7. **No professional advice.** We do not provide legal, tax, financial, investment, or regulatory advice. Any guidance we provide is general information only. You should obtain independent professional advice where appropriate.



1.8. **Third-party platforms and non-affiliation.** Deliverables may depend on third-party services (including CRMs, telephony, messaging platforms, hosting, automation tools, and AI model providers). We do not control these third parties and are not responsible for their outages, policy changes, feature changes, API limitations, pricing changes, or enforcement actions. Unless expressly stated, we are not endorsed by, affiliated with, or sponsored by any third-party platform.

1.9. **No warranty of uninterrupted operation.** We do not warrant that any Deliverables will operate uninterrupted or error-free, particularly where operation depends on third-party systems, connectivity, client-side permissions, usage limits, or configuration changes made by you or others.

1.10. **Interpretation.** This policy is intended to clarify expectations and risk allocation and should be read alongside your main Terms & Conditions (including any limitation of liability provisions).

1.11. **Calculators, estimates and examples.** Any calculator, estimator, projection tool or worked example on our website produces illustrative figures based solely on the inputs you provide, together with general assumptions and third-party statistics that we believe to be reasonable but do not independently verify. Such figures are not a forecast, projection, or promise of the results you will achieve, and **must not be relied upon as the basis of a purchasing decision.**

If you have any questions about these disclaimers or about testimonials, case studies, and/or examples found on our website, please send an email to: admin@aiviasystems.ai.

END OF POLICY